

## Glossary of General Terms

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This glossary is to help you understand information you may have received in correspondence from us. We will try to explain things clearly and simply.

What this glossary does not do:

- We do not attempt to give legally accurate definitions of words and phrases.
- This glossary is not legal or financial advice. If you need legal or financial advice, you need to ask your solicitor or financial adviser.
- This glossary does not have any effect on any terms and conditions.
- It does not change any information we give you about our products.

### AER

AER (Annual Equivalent Rate) outlines what the interest would be on a deposit or savings account if interest was paid and compounded each year.

Our Annual Equivalent Rate calculation assumes that the account is held for a year and that the interest rate remains constant.

### Cooling Off Period

You have **14 days after opening an account** to change your mind, cancel it, and close the account.

### Deposit Guarantee Scheme

The EU Deposit Guarantee Scheme (DGS) is a regulatory model designed to protect depositors across all EU member states in the event of a bank failure, this system is mandatory for all banks in the EU, and its purpose is to maintain financial stability and depositor confidence. The DGS protects your savings (up to €100,000 per person, per institution in Ireland) if a bank, building society, or credit union fails, ensuring you get your money back quickly, usually within 7 working days.

### Direct Debit

An arrangement that allows a company or organisation to take money directly from your bank account on an agreed date or dates. It is often used for regular payments like bills, subscriptions, or loan repayments. You give permission once, and the payments happen automatically.

### DIRT

Deposit Interest Retention Tax is subtracted from any interest you earn on your account. DIRT is charged at the current rate (DIRT is currently 33% but is subject to change). DIRT is subtracted when interest is paid and forwarded by us to the Revenue Commissioners.

### Gross Interest Rate

The Gross Interest Rate at maturity is the rate applicable to an account over the term e.g. 6, 9 or 12 months before DIRT is subtracted.

### Fixed Interest Rate

The percentage that a bank pays you when you save money. This rate does not change for the term of the deposit.

### IBAN (International Bank Account Number)

This is a long, unique number for your bank account. It is used with your Bank Identifier Code (BIC) for international payments and on its own for payments in the Republic of Ireland.

### Maturity Date

This is the date your fixed term account ends.

Your interest is paid at this point, **after DIRT is subtracted**.

### Principal Amount

This is the amount of money placed on deposit at the start of the investment term.

### SEPA (Single Euro Payments Area)

SEPA is a system that makes it easy to send and receive euro payments across European countries. It is just like making bank payments here in the Republic of Ireland.

### Term

The term is how long your money is invested (for example, 6 or 12 months).

Withdrawals are not allowed during the term.

### Terms and Conditions

Terms and Conditions make up the contract between the bank and our customers. For example, they set out the rights, responsibilities, and obligations of both you and the bank when opening an account

### UMR – Unique Mandate Reference

This is a unique number used for a **once-off direct debit** to fund your deposit account.